

Hello X-factor Family,

The end of the year is quickly approaching and our showcase will be here before we know it. I'm going to be as succinct as possible but please know there is quite a lot of important information.

When is the showcase fee charged & what does it include?

The showcase fee of \$85.00 per family (not per student) will be charged with April's tuition. That fee helps us rent out CHS for our performance and the 851 building for our dress rehearsal. That fee will include 2 tickets to the show & a digital download of the professional video of the show. If you have "opted out" by the required deadline of 12/22/23 and are not participating in the showcase, you will not be charged this fee.

Speaking of tickets, when do I get ours & can I get extras if needed?

Tickets will be available for pick up at the dress rehearsal/photo day Saturday May 11th in the 851 building. Please make sure that your account is in good standing before the dress rehearsal to avoid any delays in picking up your tickets. Extras will be available for purchase at the dress rehearsal and at the show. Additional tickets are \$12.00 each if purchased at the dress rehearsal, and \$15.00 the day of the show. All tickets are for general admission. Lap sitting infants and participating dancers do not need a ticket and your ticket is good for both showcases. *If you are unable to attend the Dress Rehearsal your tickets will be handed out during the last class or at the dancer check-in the day of the showcase at CHS.

How do I get my child's costume?

Costumes will be passed out during your child's scheduled class in the next few weeks. We will have inventoried everything & will have the students try them on in class to make sure there are no issues but please let us know immediately if you have any issues once it is taken home. We do allow for some room for growth when measuring but I can never guess everyone's growth rate with 100% accuracy. Please make sure your account is in good standing, as all fees must be paid to bring your costume home.

How do the photos work?

Photo order forms will be going home with students the week before dress rehearsal, extras will be available on site for the dress rehearsal. Alexander Photography will be doing our photos again this year & will have a representative on site in the 851 building on Saturday May 11th to take orders and answer questions. All students will take a group photo with their class & an individual photo. You are not obligated to purchase anything, but you will have the option for multiple packages of both the group and/or individual shots. Please see the attached dress rehearsal/photo day schedule & please help us to stay on time by arriving as promptly as possible. If you are late we cannot hold the schedule for you.

How can I purchase this year's t-shirt?

A separate email will be sent out with purchasing information. We will only be taking pre-orders and will not have extras on hand for sale on site. So please make sure to pay attention to the ordering deadline.

Where is the dress rehearsal & how does it work?

The dress rehearsal/photo day will be held in the 851 building (851 Celebration Ave) on Saturday May 11th 2024. Please see the attached schedule for your dancer's specific time slot. We will have a female dressing room available as well as a waiting room. Unfortunately, we will not be able to have a designated boys changing room and will be asking them to use the restroom for the day. We ask that you spend as much time as possible in our designated waiting room so that we can keep the lobby area clear for the

use of town hall resources. There will be a table at the front of the waiting room for ticket pick-up. We will have parents check the spelling of dancer names in the programs during classes leading up to the showcase. Please double check to make sure your dancers name is spelled properly while picking up your tickets. There will be a separate table with a rep from Alexander Photography for orders/questions. Once you arrive head to the waiting room (there will be plenty of signs to direct you) and have your child sit with their classmates. It should be easy to spot them, they should all be in the same costume. One of our faculty members will come to the waiting room and will take the entire class to the photo studio. All of our faculty will be wearing their X-factor winter showcase STAFF shirts so they will be easy to spot! Once we have taken your dancers back to the photo studio, you can head on in to the activity (100) room which will be set up as a stage and you can grab your seats. We will bring the entire class from the photo studio into the staging area and have them perform their routine. We will be taking tech notes and may have them run it a few times if we need to make any adjustments. After your dancer has performed their last dance of the day you are free to leave! We try to keep the process as streamlined as possible so that you can enjoy the rest of your weekend. Please feel free to take pictures or video of the dress rehearsal as we ask that you do not take pictures or video of the main showcase.

Where is the showcase & how does that work?

Our Showcase will be held at Celebration High School on Sunday May 19th 2024. Please make sure you know which show your student is in. All of our "Tiny", "Mini" and Creation Village classes along with Company solo's will be in the 2:00pm show. **The stage door will open at 1:30pm** for our 1st showcase. Please don't knock earlier, we will be very busy setting up and will be unable to open the door. There will be balloons next to the door so it is visible from the parking lot. There will be a sign in sheet and we will check in each dancer as they arrive. Please don't send your dancer with extras as we can't be responsible for lost/missing items. We will stretch with all of the dancers before the show, and will have some entertainment to keep them occupied backstage. Please **do** help them use the restroom before you drop them with us. There is a restroom right by the check in table. Once you have checked your dancer in you may proceed to the Lobby. The house doors will open at 1:40pm & you can go choose your seats for the show! Remember your ticket is general admission so make sure you are on time to get a good seat! **Our first show will be starting at 2:00pm**. Students will be dismissed from the stage by class like we have done in the past. Please stay seated until you are directed to the appropriate staircase by class for pick up. Please only send one grown up for pick up and make sure it is someone who is recognizable by your student's teacher as they will be supervising the process. We will need to clear the auditorium rather quickly as our next show will be starting soon and will repeat the entire process. **For our 4:30pm show the check in process will begin at 4:00pm**. We will follow the same drop-off and pick up procedure. Older students are encouraged to bring a water bottle, and a book or a quiet activity.

FOR SAFETY REASONS WE DO NOT ALLOW EARLY PICK-UP'S AT ANY TIME. We will be fully responsible for all of our dancers while they are backstage with us and for that reason, we do not allow early pick-ups or allow any non-faculty members backstage at any time. Thank you for understanding and for helping us keep our students safe.

When is my student's last class?

The week of May 13-17th is our last week of the 2023/2024 session. We will be starting our summer mini sessions June 10th 2024. Remember your first session is \$75.00 and each additional session has a 10% discount!

My child is interested in auditioning for your competition team, what do I need to do?

We are always looking to add dedicated dancers to our company! Auditions will be Friday May 17th at our primary location 800 Celebration Ave. Dance auditions are 4:45-5:30pm for ages 10 and under, 5:30-6:30pm for ages 11 and up. Acro company auditions will immediately follow 6:30-7:00pm. Dancers must be 7 years old by August 19th 2024 (the start of our fall season) to audition for the company.

Auditioning does NOT mean you are required to participate. Once we have sent out acceptance letters we will hold a parent's meeting on Friday June 7th where we will go over all of the information about being on the team in detail. *There will be a virtual option. Once that meeting takes place a deadline will be set for participation decisions. If you have any questions about what it's like to be a part of the team please feel free to chat with our company dancers and parents at the dress rehearsal or recital. They are all incredibly friendly and happy to give you their perspective. **Friday June 7th 5:30-6:30 K-1st grades, 6:30-7:30 2nd+.**

My child is not old enough to audition, but is very interested in the Pre-Company. How do we express our interest?

If your student will be 5 years old by August 19th 2024 and you are interested in joining the Pre-Company please e-mail MissLizz@xfactordance.com to express interest. We will invite students to participate based off of attendance records for the 2023/2024 season and feedback from their instructors. Interested/invited families must attend the parents info session **Friday June 7th 5:30-6:30** to understand the commitment level involved. *There will be a virtual option.

How does the summer session work?

We are holding 6 different mini sessions. Each week has a different style and has classes for every age group. Those classes will meet daily Monday-Thursday. Tuition is \$75.00 for your first session and each additional session is 10% off. Sibling discounts do apply, but discounts cannot be stacked. Tuition for sessions 1-3 will be charged 6/1/24 and tuition for sessions 4-6 will be charged 7/1/24. Please visit our website to see the varying styles and registration information. www.xfactordance.com

When will the fall schedule be released?

The 2024/2025 fall session will begin Monday August 19th. We will be releasing the fall schedule Monday May 20th and will give all of our current families one week for priority enrollment before we open it to new students. Once the 1-week pre-enrollment has expired we will do a big marketing push to new families. Many of our classes filled to capacity quickly last year, so if you have a specific class on a specific day with specific friends that you would like to be in, register early! The non-refundable registration fee will be due at registration to reserve your spot. The first tuition installment will be charged August 1st 2024.

How do I know what level to enroll my student in for the fall 2024 session?

We will enter personalized recommendations for each student. You will be able to access those recommendations once the fall 2024 schedule is released by logging in to your parent portal and clicking on your student's name. From there you should be able to access their skills/recommendations. Please reach out by e-mail if you are unable to locate the information. ****recommendations are subject to change post-audition for applicable dancers.**

Thank you so much for taking the time to read this long e-mail. We are looking forward to another fantastic show!

All the best,
Miss Lindsay