

Hello X-Factor Family,

The end of the year is quickly approaching, and our showcase will be here before we know it! I'm going to be as succinct as possible, but please know there is quite a lot of important information below.

## **When is the showcase fee charged & what does it include?**

The showcase fee of \$100.00 per family (not per student) will be charged with April's tuition. This fee helps cover venue rentals and all of the hidden costs that go into putting on our beautiful showcases.

The fee includes:

- 2 tickets to the show
- A digital download of the professional video of the show

If you have "opted out" by the required deadline of 12/19/25 and are not participating in the showcase, you will not be charged this fee.

## **Speaking of tickets—how do they work this year?**

We are excited to be using an online ticketing system this year! All accounts must be current to purchase/claim your tickets.

- All tickets will be **general admission**.
- Each family will receive a **personalized coupon code** via email to claim your 2 complimentary tickets included with your showcase fee.
- Please make sure the **primary contact email address on your account is correct**, as this is where your code will be sent.

### **Ticket Sales Timeline:**

- Tickets go on sale **Monday, April 13th at 10:30 AM**
- \$15.00 per ticket through **Dress Rehearsal (May 9, 2026)**
- \$20.00 per ticket from **May 10–May 17, 2026**

### **How to reserve your tickets:**

- You will need to "**purchase**" (**reserve**) **tickets online** for whichever show(s) you plan to attend.
- Your 2 included tickets can be applied at checkout using your coupon code.

### **Important:**

Your tickets are valid for both showcases at no additional cost. However, you will receive **separate tickets for each show** you select. This allows us to manage seating capacity and ensure we do not exceed the theater's limits.

Additional tickets may be purchased through the same online system once sales open. Day of sales at the door will be cash only.

### **How do I get my child's costume?**

Costumes will be distributed during your child's scheduled class in the next few weeks. We will inventory everything and have students try them on in class to ensure there are no issues.

Please notify us immediately if there are any problems once the costume is taken home. We do allow room for growth when measuring, but growth rates can vary.

All accounts must be in good standing in order to take costumes home.

### **How do the photos work?**

Photo order forms will be sent home with students the week before dress rehearsal, with extras available on-site.

Alexander Photography will be doing our photos again this year and will have a representative on-site at **Creation Village World School on Saturday, May 9, 2026** to take orders and answer questions.

All students will:

- Take a group photo with their class
- Practice their routine on stage

You will also have the opportunity to book individual and sibling photos at a future date.

You are not obligated to purchase anything, but multiple packages will be available.

Please refer to the attached schedule and help us stay on time by arriving promptly. If you are late, we cannot hold the schedule.

### **How can I purchase this year's t-shirt?**

A separate email will be sent with purchasing information. We will only be taking pre-orders and will not have extras available on-site, so please pay close attention to the ordering deadline.

## **Where is the dress rehearsal & how does it work?**

The Dress Rehearsal/Photo Day will be held at:

### **Creation Village World School Auditorium**

599 Celebration Place

**Saturday, May 9, 2026**

Please refer to the attached schedule for your dancer's specific time slot.

We will have:

- A classroom with individual pop-up tents for changing
- A table to pick up pre-ordered showcase shirts
- A photography table with a representative from Alexander Photography
- Our X-factor backdrop to take your own pics. Don't forget to tag us on your socials!

*Please help keep bathrooms available for restroom use only.*

Upon arrival:

- Have your student sit with their class (they will be in costume and easy to identify)
- A faculty member will escort the class to the photo location
- Faculty will be wearing X-Factor STAFF shirts for easy identification

After photos:

- Students will be brought to the staging area to perform
- We may run routines multiple times for spacing or technical adjustments

Once your dancer has completed their final dance, you are free to leave.

You are welcome to take photos/videos during dress rehearsal. We kindly ask that no photos or videos be taken during the main showcase.

## **Where is the showcase & how does that work?**

Our Showcase will be held at:

**Horizon High School — 10393 Seidel Rd, Winter Garden, FL 34787**

**Sunday, May 17, 2026**

Please confirm which show your student is in.

### **3:00 PM Show Includes:**

- Tiny, Mini, and Creation Village classes
- Company solos/duets

**Arrival Details:**

- Stage door opens at 2:30 PM
- Please do not arrive early—we will be preparing and unable to open doors
- Look for the feather flag marking the entrance

**At check-in:**

- Dancers will be signed in
- Please do not send extra items—we are not responsible for lost belongings
- Make sure to bring all costumes and needed dance shoes
- Ensure your dancer uses the restroom before drop-off

**After drop-off:**

- Parents may proceed to the lobby
- House doors open at 2:40 PM (general admission seating)
- Backstage will be fully staffed by our level 2 background checked faculty. We do not allow any parent volunteers.

**After the show:**

- Students will be dismissed by class from the stage, you will eyes on your student for the entire process.
- Please remain seated until directed by me on the mic, I will explain as we go.
- Send only one adult for pick-up to the designated area
- Pick-up adult must be recognizable to the student's teacher

We will need to clear the auditorium quickly before the next show.

**5:15 PM Show: All Level 1 - Level 6 classes.**

- Check-in begins at 4:45 PM
- Same procedures apply

Older dancers are encouraged to bring a water bottle and a quiet activity.

**IMPORTANT:**

For safety reasons, we do NOT allow early pick-ups or any non-faculty backstage at any time. Thank you for helping us keep our dancers safe.

**When is my student's last class?**

The last week of classes is **May 11–16, 2026**. We end our season with the big spring showcase!

## Competition Team Auditions

Auditions will be held on **Monday, May 18, 2026** at:  
800 Celebration Ave

- Ages 10 & under: 4:45–5:30 PM
- Acro: 5:30–6:00 PM
- Ages 11 & up: 6:00–7:00 PM

Dancers must be 7 years old by August 17, 2026 to audition. (2nd grade and up)

Auditioning does NOT require participation. Accepted dancers will be invited to a parent meeting on **Thursday, June 4 at the Island Village clubhouse 5:30-7:00pm** (*virtual option available*).

## When will the fall schedule be released?

- Fall session begins: **August 17, 2026**
- Schedule released: **May 18, 2026**
- One week of priority enrollment for current families

Classes filled quickly last year—early registration is strongly recommended.

- Registration fee due at sign-up
- First tuition installment: August 1, 2026
- CVWS families: September 1, 2026

## How do I know what level to enroll my student in?

Personalized recommendations will be available in your parent portal once the schedule is released.

*Recommendations may change after auditions for applicable dancers.*

Thank you so much for taking the time to read this long email. We are looking forward to another fantastic show!

All the best,  
Miss Lindsay